



Building Better Aboriginal Business Supply Chain Voucher

Frequently Asked Questions

December 2025



How to use these FAQs?

Refer to these FAQs alongside the "Building Better Aboriginal Business

Supply Chain Voucher Program guidelines" for additional details to assist with your application.

Eligibility

How do I know if I am eligible for the program?

To be eligible for the voucher program you must be an Aboriginal-owned business that meets the requirements outlined in the guidelines under section 2.

Please contact the Aboriginal Bushfood Business Support Service (ABBSS) team prior to applying to understand if you are eligible and how to apply if deemed eligible:

bushfoodbusiness@dpird.wa.gov.au

Senior Project Officer, Nikita Procter: 0409 857 513

What activities/services are eligible?

- The activities and/or services that can be funded must strengthen and/or grow the business.
- The activities and/or services that the voucher can be used for are below:
 - feasibility studies
 - strategic and business planning
 - financial planning
 - accredited training
 - support for participation in training or workshops
 - skills development
 - technical advice on governance, Indigenous Cultural and Intellectual Property (ICIP) and Access and Benefit Sharing (ABS)
 - procurement support to secure partnerships between Aboriginal entities and key market players
 - development of template contracts
 - attending industry conferences or forums
 - support to link with industry experts
 - industry networking opportunities
 - plans and competitor analysis
 - branding and packaging design
 - preparing for export
 - Consultancy/guidance to optimize manufacturing processes
 - Product development including design, prototyping, and testing
 - Scaling up and expanding production capabilities
- If you are unsure whether your activity or service is eligible and is not specified on Section 2.4 Activities and services that cannot be funded, talk to the ABBSS team (<u>bushfoodbusiness@dpird.wa.gov.au</u>).

Services/activities

Who can help me find the best service/activity to suit my business needs?

DPIRD has a <u>WA Food and Beverage Professional Service Provider Directory</u> which you may wish to use to assist in finding a service provider.

Please note that the Professional Service Providers have nominated themselves for inclusion in the Food and Beverage Professional Service Directory and DPIRD has not selected the Professional Service Providers for inclusion in Food and Beverage Professional Service Directory or assessed the appropriateness or suitability of the Professional Service Providers to provide the professional consultancy services in the categories.

How do I know if my professional service provider is eligible?

A professional service provider is not eligible if they:

- × Are an employee of the applicant business
- × Are owned by the same parent company as the applicant business
- × Share directors or governance with the applicant business
- × Are immediate family members of the applicant (by birth or marriage)
- × Cannot demonstrate that they have the skills, experience, and/or qualifications needed for the work

Voucher use and amount

Can I apply for the voucher more than once?

No. A business can only apply for the voucher program once.

Can I use the voucher for multiple activities?

Yes. You may apply for multiple vouchers used for multiple activities in one application to a total combined value of \$10,000 (ex GST).

Can I use the voucher to fund part of an activity?

Yes, the voucher can be used to cover part of an eligible activity. To do this, the supplier must issue two separate invoices: one invoice must show the exact amount the voucher will cover, which must match the amount submitted to DPIRD.

What is the maximum amount I can claim on this voucher?

The maximum amount that can be applied for is \$10,000 (GST excl).

You may apply for multiple activities to a maximum combined value of \$10,000 (GST excl.) in one application. See example below:

Item 1 – Branding and Logo design \$2000

Item 2 - Market Strategy \$3000

Item 3 – Manufacturing consultancy support \$2000

When will the program close?

The first round of this program is offered as a pilot and subject to the availability of funds. This round will close when all funds are exhausted. Should the scheme close, a notice of the closure will be published on DPIRD's website www.dpird.wa.gov.au.

If your business is not ready now, talk to the ABBSS (<u>bushfoodbusiness@dpird.wa.gov.au</u>) about your interest in the second round intended to open in mid-2026.

Application

When should I apply?

Applying early for the voucher, after you have spoken to the ABBSS team, gives you enough time to use it and helps make sure you don't miss out if the funds run out.

Note that applications are assessed and approved in the order they are received by the Aboriginal Bushfood Business Service.

What do I need to have ready for my application?

Have the following ready for your application:

- ✓ ABN
- ✓ Activity/service quotes including the contact details and ABN of the service or training provider
- ✓ Evidence of previous work (eg. business plan or years of operation).
- ✓ Business address
- ✓ Insurance documents (if available)
- ✓ Evidence of impact in the regions (eg. employment, local procurement or sales).
- ✓ Business name
- ✓ Business owner name, phone and email
- ✓ If completing the application on behalf of the business owner, written Authority to Act on behalf of the business owner to submit the application
- ✓ Business establishment date

What if I made a mistake and need to change my application to apply for additional vouchers?

You can vary/change activities, services and quotes proposed during the application process timeframe but not after the voucher is released - reach out to the ABBSS team (bushfoodbusiness@dpird.wa.gov.au) and they can make changes to the application including the voucher amount requested.

What should I do if my application was deemed successful and received a \$5000 voucher, but I now realise the business needs another \$5000 to cover additional services?

If you have already been approved for a voucher for \$5000 your application has closed, and you cannot apply for any additional vouchers.

You should contact the ABBSS team on <u>bushfoodbusiness@dpird.wa.gov.au</u> prior to making your application to avoid this situation.

How do I apply?

If you are ready to apply undertake the following steps:

- Contact the ABBSS team: <u>bushfoodbusiness@dpird.wa.gov.au</u>
 Senior Project Officer, Nikita Procter: 0409 857 513
- 2. Check out the program on SmartyGrants https://dpird.smartygrants.com.au/BBABSCV

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