

# Collection Notice – *Privacy and Responsible Information Sharing Act 2024*

## Tackle Shop Rebate Program

The Department of Primary Industries and Regional Development (**DPIRD**) is committed to protecting your privacy. This notice outlines how we collect, use and disclose your personal information for the purposes of the Tackle Shop Rebate Program (**Program**).

DPIRD has engaged Waivpay Ltd (**Waivpay**) as a contracted service provider to collect and manage some of this personal information on its behalf. Personal information provided in connection with the Program may be initially collected by Waivpay before being disclosed to DPIRD.

Please view DPIRD's [privacy statement on our website](#) to find out more about how DPIRD collects, uses and safeguards personal information.

### 1. Collection of personal information

We are collecting personal information that you submit to DPIRD as part of your claim for a rebate under the Tackle Shop Rebate Program. The personal information that you submit, and which is being collected, may include some or all of the following:

- (a) your name and contact details (including your email address);
- (b) details of your Recreational Fishing from Boat Licence;
- (c) your bank account details and other payment information you provided for the deposit of the rebate;
- (d) transaction and purchase information for the recreational fishing gear being claimed for a rebate (including your tax invoice, receipts and payment method);
- (e) identity verification information you provided to confirm your identity (where applicable); and
- (f) any other information you provided or submitted in connection with your rebate claim, including information required to process the claim, facilitate payment, or arising from any related communications or interactions with you about the Program or your claim.

### 2. Purposes for which your personal information is being collected

DPIRD is collecting the personal information about you in order to:

- (a) verify your identity;
- (b) assess your eligibility for participating in the Program;
- (c) communicate with you regarding your claim and rebate;
- (d) process any claims that you make and facilitate the deposit and payment of any rebate;

- (e) generally administer, manage and evaluate the Program and ensure compliance with all Program requirements;
- (f) detect, prevent and investigate fraud or misuse; and
- (g) collect, analyse and report data to evaluate the effectiveness of the Program, including participant uptake and satisfaction, and conducting customer surveys from time to time.

### 3. Purposes for which your personal information may be used or disclosed

DPIRD may use and disclose your personal information:

- (a) to its authorised personnel, Waivpay and any other contractors, service providers or agents engaged in connection with the Tackle Shop Rebate Program for the purpose of Program administration, audit, assurance, or evaluation;
- (b) to provide, administer, improve and personalise the Program, identify you, protect our lawful interests and deal with your concerns; and
- (c) as required by any law, stock exchange, judicial or parliamentary body or governmental agency including, without limitation, disclosure in response to parliamentary questions and ministerial inquiries.

### 4. Consequences of not providing personal information

If you choose not to provide certain personal information, we may be unable to process your claim under the Tackle Shop Rebate Program or provide you with a rebate under that Program or provide you with further assistance regarding the Program.

### 5. Access and correction

You have the right to access and correct your personal information held by DPIRD. To do so, please contact us using the contact details provided below.

### 6. Contact us

If you have any questions or concerns about this collection notice or how your personal information is handled, please contact us at:

**Privacy Officer - Department of Primary Industries and Regional Development**

Phone: 1300 374 731 (1300 DPIRD1)

Email: [enquiries@dpird.wa.gov.au](mailto:enquiries@dpird.wa.gov.au)

Website: [www.dpird.wa.gov.au](http://www.dpird.wa.gov.au)

For more information about our privacy practices, including DPIRD's [Privacy Statement](#) please visit our website at [www.dpird.wa.gov.au/privacy](http://www.dpird.wa.gov.au/privacy).