



Tackle Shop Rebate Program: Terms and Conditions

Background

- The Tackle Shop Rebate Program (**Program**) is being administered by the Department of Primary Industries and Regional Development (**DPIRD**), in conjunction with Waivpay Ltd (**Waivpay**). DPIRD delivers the Program on behalf of the Government of Western Australia (the **State**).
- The Program offers holders of a current Recreational Fishing from Boat Licence (**RFBL**) a rebate of up to \$50 on recreational fishing gear purchased from a participating tackle shop retailer.
- These Terms and Conditions (**Terms**) form a contract between the Administrators of the Program (as defined below) and each person who makes a claim under the Program, hereinafter referred to as 'you' or 'your'.
- Please read these Terms carefully before you purchase your fishing gear and submit your claim as these Terms contain important information about the approval and fulfilment of rebates under the Program.
- The State or DPIRD reserve the right to amend these Terms at any time.
- You acknowledge the Program may change from time to time or may be suspended or discontinued without notice, in the absolute discretion of either the State or DPIRD.
- By submitting a claim through the Program, you confirm that you have read, understood and agree to be bound by, these Terms and that any claim for rebate that you make will be made in accordance with them.

Program duration

- The Program is open from 9.00am Monday 18 May 2026 until 17 November 2026 or until 66,000 rebates have been claimed or unless the State or DPIRD discontinue the Program earlier, whichever occurs first.

Eligibility requirements

- All residents of Western Australia who hold a current RFBL, and who purchase eligible recreational fishing gear from a participating tackle shop retailer during the period in which the Program is open may be eligible to apply for a rebate of up to \$50 (inclusive of GST).
- If the RFBL holder is under 16 years of age, a parent or guardian can submit a rebate claim on their behalf via the online claim form. The parent or guardian will need to provide copies of their identity documents to meet the 100-point ID check, a valid tax invoice, the child's Recreational Fishing from Boat Licence number and nominated Australian bank account details.

- Only one rebate claim can be submitted per RFBL holder. You cannot submit multiple claims for the same RFBL, even if your initial claim did not reach the maximum rebate amount of \$50. Rebates are only available for purchases of fishing gear made at a participating tackle shop retailer, with a list of participating retailers available at dpiird.wa.gov.au/TSR.
- A rebate can only be claimed for fishing gear that has been purchased during the Program's operation. Any purchases made outside of this period (including during any period of Program suspension) will not be eligible.
- For the purposes of the Program, 'eligible' items to purchase are any recreational fishing gear used solely for fishing including rods, reels and terminal tackle (e.g. lures, hooks and bait). It excludes non-fishing gear or items that have general or multiple uses outside of fishing such as ice, drinks, food, water bottles, clothing, merchandise, camping and boating equipment.
- Selection and purchase of the fishing gear is your responsibility. DPIRD will determine in its absolute discretion whether an item you purchased is eligible for the Program.
- You agree to release and indemnify and keep indemnified DPIRD, the State and Waivpay (including each of their officers, agents and contractors) from and against any loss, claim, liability, cost or expense arising out of, or in connection with, the Program, the purchase, selection or use of any recreational fishing gear, or any determination as to whether that gear is eligible (or not eligible) for the Program rebate.

Claiming the rebate

- The rebates are offered on a first-in-first-served basis until the Program ends. As claims are processed in the order they are received, it is advisable you complete and submit your claim as soon as possible after you have purchased your fishing gear. It is also advisable that you retain your tax invoice until you receive an email advising that the rebate has been approved.
- To be considered for a rebate, you will be required to submit a valid claim which includes providing the following details: your name, email address, bank account details and RFBL number, the name of the participating tackle shop retailer you purchased your fishing gear from, the amount being claimed on your fishing gear purchase (up to \$50), and the type of fishing species being targeted with that gear.
- You will also be required to provide a copy of a valid itemised tax invoice for your purchase. A rebate will only be paid where there is clear evidence that the eligible fishing gear has been purchased and fully paid for.
- Tax invoices dated prior to the commencement of the Program will not be accepted.
- The itemised tax invoice must include the business trading name and Australian Business Number (ABN) of the participating tackle shop retailer and clearly show the total value (including GST) of the purchase and purchase date and identify each item of fishing gear purchased.
- Claims require a printed or digital itemised tax invoice. Handwritten tax invoices will not be accepted. This includes additions to a tax invoice, such as a handwritten date or ABN, so you will need to ask the participating tackle shop retailer to provide a fully digitised, itemised tax invoice to submit an eligible claim.
- It is your obligation to ensure you obtain the correct tax invoice from the participating tackle shop retailer to submit an eligible claim. Substitutions such as EFTPOS receipts

(with no accompanying invoice) and screenshots of bank transactions are not eligible and should not be included when submitting a claim.

- Tax invoices must be legible and written in English. Tax invoices in languages other than English will not be accepted.
- Only one tax invoice can be uploaded per claim. Following a successful claim under the Program, the same tax invoice cannot be used by you or by any other person to make another claim under the Program or under any other rebate program or offer made through ServiceWA or by DPIRD or the State now, or in the future.
- If you purchase eligible fishing gear with a total value exceeding \$50 and receive the maximum rebate amount of \$50, then that same tax invoice cannot be resubmitted by another person to claim any remaining amount on the tax invoice which was not previously reimbursed.
- The rebate will be transferred via EFT to a nominated Australian bank account.
- When applying for a rebate you must provide details of an Australian bank account for payment of the reimbursement. It is your responsibility to check the bank account details are correct as neither the Administrators nor the State accept responsibility, and will not be liable, if the rebate is paid into the wrong bank account as the result of incorrect information provided by you.
- Rebates will not be made via international bank transfers. If the bank account details provided are those of a bank not operating in Australia, the claim will not be accepted.
- The Administrators may in their absolute discretion and without providing reasons, approve or refuse any claim or application for a rebate.
- Claims made through the alternative online form (non ServiceWA app) must be accompanied by appropriate proof of identity documentation. Identity verification will be conducted in accordance with a 100-Point identity check system. It is your responsibility to ensure all submitted identity documents are clear and accurate copies of the original documents. Claims submitted with missing, illegible, or unclear identity documentation will not be processed.
- You must not submit a false or fraudulent claim or provide incorrect or misleading information to the Administrators or otherwise breach any of these Terms. Failure to comply with this requirement may result in your claim being rejected, recovery of any rebate amount paid (as a debt due and payable by you upon demand) and may constitute a criminal offence.

Collection and management of personal information

- In order to assess your rebate claim for the Program, DPIRD's appointed third-party provider, Waivpay, will collect, and share with DPIRD, personal information from you for the purposes of assessing claims and rebates and for Program administration and Program review purposes. Information may be shared between DPIRD and Waivpay
- Information collected in the claim form will be used by Waivpay to:
 - confirm your identity;
 - assess your claim, including your eligibility to receive a rebate; and
 - to contact you, as required, about your claim, rebate or any related matter.

- Your information may also be used for the purposes of reporting on the Program or to assist in investigating misuse of the Program or the claim process, and as required or authorised by law.
- At the conclusion of the Program, the entire record Waivpay holds about your claim and rebate, including your bank account details will be transferred to DPIRD and securely retained by DPIRD in accordance with its data retention requirements under the *State Records Act 2000* and any associated record keeping policies or laws, after which time the record will be destroyed.
- DPIRD will not use or disclose your information for any other purposes that are not stated in these Terms or stated in the relevant Collection Notice issued for the Program by DPIRD under the *Privacy and Responsible Information Sharing Act 2024* and which is available to [view here](#).
- Both DPIRD and Waivpay are committed to protecting the privacy of personal information. Any personal information collected, held, managed, used, disclosed or transferred will be held in accordance with any applicable laws and DPIRD's privacy statement (available on its website - dpiird.wa.gov.au) and Waivpay's Privacy Policy (available on its website – waivpay.com).
- For the purposes of these Terms, DPIRD and Waivpay are together referred to as the "Administrators"

Important Disclaimer

- You participate in the Program at your own risk. While reasonable care has been taken to ensure that the information provided in this document and otherwise communicated to you in connection with the Program, is correct, you are responsible for making your own enquires, assessing the suitability of the Program for your circumstances and deciding whether you wish to participate.
- To the maximum extent permitted by law, neither DPIRD nor the State of Western Australia make any representations or warranties as to the accuracy, completeness or suitability of the information contained in this document. The State and DPIRD disclaim all liability for any loss, damage or expense (including by reason of negligence or otherwise) incurred in connection with the use of, or reliance on, this document or any part of it, participation in the Program, the purchase or use of any goods or any delays, variations or refusals associated with the Program.